

Technical Specialist

Who We Are

Campbell Scientific is a recognized leader in designing, manufacturing, and installing environmental and infrastructure measurement and control systems. Our employees are devoted to maintaining our innovative quality and dependable brand of choice recognition.

We at Campbell Scientific are committed to satisfying the measurement instrumentation needs of our customers, especially those who are working to advance science and technology for the benefit of humankind. We love creating software and hardware that help our clients make a difference in the world. From measuring weather atop Mt. Everest to water supply for the Panama Canal, our clients help society address the need for clean air, clean water, a good supply of food, reliable well-built infrastructure and safe, efficient transportation.

Who You Are

If you have a passion for what we do and are aligned with our core values of accountability, respect, being client centric, teamwork, innovation and continual improvement, then see if you have what else it takes to join our high-energy team.

Our Ideal Candidate:

- Excellent verbal and written communication skills
- Completion of **one** of the following:
 - 2 year Electronic Engineering, Instrumentation or similar Technology program;
 - Bachelor's degree in Electronic Engineering or Computer Engineering
 - 2 or more years of directly relevant work experience
 - **Note:** We encourage new graduates to apply as consideration will be given for a possible developmental role
- Being bilingual in both French and English is an asset
- You are proficient with Microsoft Office with an aptitude to learn new systems
- Possess the ability to use standard bench testing equipment
- Knowledge, application, and use of sensors and related technical products used for measuring environmental phenomena
- Familiarity with different sensor measurement output types
- Ability to read and interpret data on different computer communication ports
- Familiarity of telecommunications equipment and knowledge of electronics and electrical systems
- Able to work within deadlines, in changing environments, and in both individual and team settings
- Motivated to provide a high level of customer service, while handling customer requests and conflicts
- You possess a growth mindset along with a high level of emotional intelligence (EQ)



About The Role

- Provide technical support via phone, web, and email inquiries
- Troubleshoot products and equipment to provide solutions to our customers
- Utilize a technical ticket tracking system
- Identify client equipment that requires repair and arrange a Return Merchandise Authorization (RMA)
- Testing application specific products
- Provide custom solutions to integrate third-party equipment with Campbell Scientific equipment
- Sharing specialized information with other employees in a collaborative manner
- Initiating and communicating system and sensor specific programming
- Diagramming systems for production builds and testing
- Collaborating with production teams for system configurations
- System installation, field installation and maintenance of equipment
- Customer training as needed

Reach Out to Us!

Apply directly to Saif Akhtar in Human Resources at hr@campbellsci.ca and include your resume, cover letter and salary expectations. Visit www.campbellsci.ca to get a picture of what we do!

No agencies please.